Are you worried About a recent change in your condition or that of a loved one? If yes...REACH out

What is REACH about?

You may RECOGNISE a worrying change in your condition or in the person you care for.

ENGAGE (talk) to your nurse or doctor. Tell them your concerns.

ASK the nurse in charge to contact the

Registrar (doctor) to come and speak with you about your concern

If you are still worried, CALL REACH on 23666 from the bedside phone or 8382 3666 externally, tell the operator you are making a REACH call

HELP is on the way...

A Nursing Manager will be with you within 30 minutes to escalate your care





The R.E.A.C.H. program was developed by the NSW Clinical Excellence commission's Partnering with Patients Program