



## St Vincent's Telehealth

### **Steps to joining your Telehealth appointment on the Pexip Infinity Connect app:**

#### If you are using an Apple iOS device (such as an iPhone or iPad)

- Use your Safari Browser if you have the latest IOS, OR;
- Download the free **Pexip Infinity Connect app**  from Apple App Store  
**[VMR Number]** [@conference.meet.health.nsw.gov.au](mailto:[VMR Number]@conference.meet.health.nsw.gov.au) into the 'Search to call' box

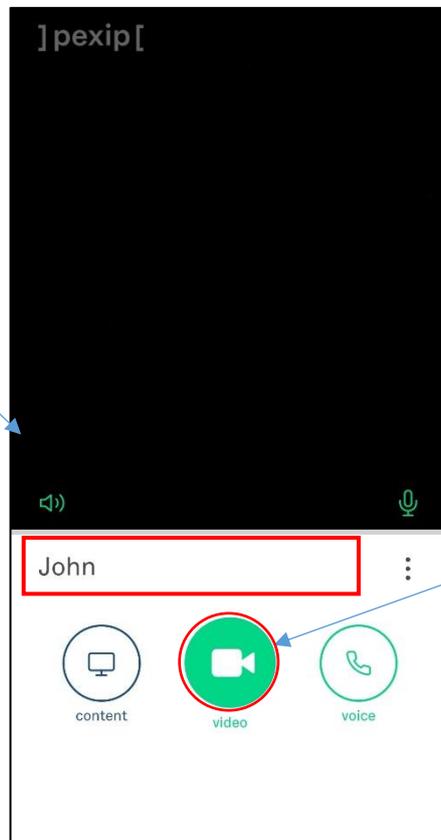
#### If you are using an Android Phone and Tablet

- Use your Google Chrome, OR;
- Download the free **Pexip Infinity Connect app**  from Google Play Store  
**[VMR Number]** [@conference.meet.health.nsw.gov.au](mailto:[VMR Number]@conference.meet.health.nsw.gov.au) into the 'Search to call' box

### **Instructions**

- Enter your **name** and tap the **green video** button to continue

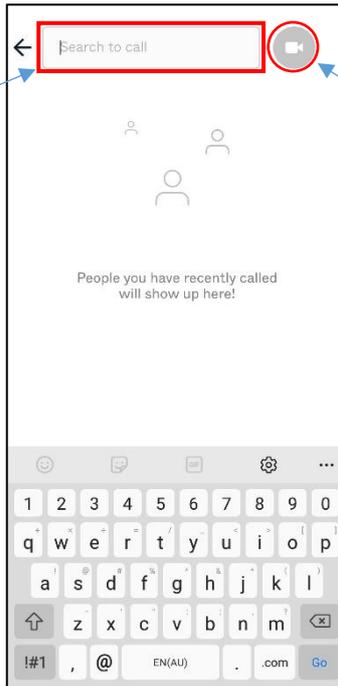
Tap here and  
enter your name



Click here to  
continue

- Enter the VMR and tap on the green Video button

Enter  
VMR @conference.meet.health.nsw.gov.au

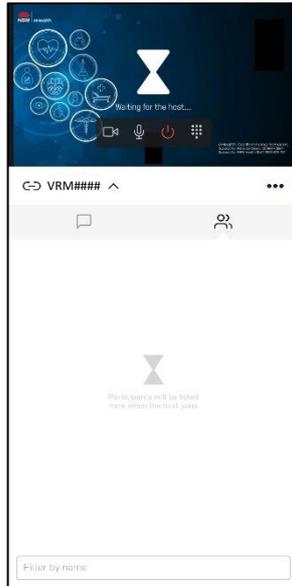


Tap the video  
button to call

- Tap the **green** 'Join' button. **No PIN** is required (this box is to be left blank)



- You will be taken into a virtual meeting waiting area as a guest



**Done!**

### **NEED TECHNICAL SUPPORT?**

Refresh (log out, close your browser and start again)

Click **“Preparing and Troubleshooting”** on Telehealth page