

St Vincent's Telehealth

Ready to start your appointment?

Steps to joining a Telehealth for SVHNS

- ✓ Access an Internet connected device with camera and speaker/mic
- ✓ Open **Google Chrome** and go to www.svhs.org.au/telehealth
- ✓ Click "**Access to Pexip Platform**"; followed by "**For Patients**"
- ✓ Enter the room number.....; your name and Click **CONNECT**
- ✓ Select the "Guest" role and Click **CONNECT**
- ✓ SVHNS clinician will join you shortly

If you are using an Apple iOS device (such as an iPhone or iPad)

- Use your Safari Browser if you have the latest IOS
or
- Download the free **Pexip Infinity Connect Mobile app** from the Apple App Store
**** Room number ****[@conference.meet.health.nsw.gov.au](https://www.meet.health.nsw.gov.au)

If you are using an Android Phone and Tablet

- Make sure you download the free **Pexip app** from the Google App Store
**** Room number ****[@conference.meet.health.nsw.gov.au](https://www.meet.health.nsw.gov.au)

NEED TECHNICAL SUPPORT?

Click "**Preparing and Troubleshooting**" on Pexip link page

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