

VIRTUAL CARE CONCIERGE

SUPPORTING PATIENT ACCESS TO MYVIRTUALCARE

**The Virtual Care Concierge
(Telehealth Help Desk) is a
new position at SVHNS**



**This position will support you and those involved in
your care to access myVirtualCare via a dedicated
telephone support line
8382 9874**

HOW CAN THIS SERVICE SUPPORT YOU?

- **Provide assistance via a “test run” joining the myVirtualCare platform, in advance of appointment**
- **Troubleshoot issues when they arise**



CONTACT ME @

**8382 9874
MONDAY TO FRIDAY
0830 – 1600HRS**